

Marketing Council Meeting Minutes March 21, 2023 Meeting In MBACC Boardroom

Marketing Council Members in Attendance: Sean Bailey, Woody Brownson, Kristin Call, Tracy Conner, Patrick Norton, Jacob Smith, Jay Smith, Ryan Swaim, Mayur Jeram

Staff in Attendance: Katie Hunter, Diane Charno, Bob Harris, Jen Brunson Denielle Van Dyke, Stuart Butler, Chris Mowder, Johanna Hodge, Karen Riordan

Others:

- In Person: Peggy Masterson (Partnership Grand Strand), Kyle Oland (Golf Tourism Solutions)
- Via Zoom: Brian Lamkin (Luckie), Justin Norris (Luckie), and Anna Gardner (Luckie)

Call to Order: 9:00 AM

Approval of Minutes: Woody Brownson -motioned, Kristin Call- 2nd - All Approved

Luckie Projections: Luckie showed the predictive model. A dashboard will be provided.

- Beginning in Jan. 2023, Luckie extended the time horizon for the model from 3 months to 5 months.
- Every 3 months, we will update the model to extend another 5 months.
- Only model like this in this marketplace/industry.
- Plan to add another line in the model to show what was the previous year's occupancy.
- Plan is to be proprietary for AMP.

Motion to present to a select group of AMP members to set guidelines on the rules of utilization. Woody Brownson – motioned , Sean Bailey – 2^{nd} – All Approved.

GTS Update: Kyle Oland

- Rounds update: 2022 Rounds, (+8%), 2022 Revenue (+13%)
- South Carolina named: Top Golf Destination in Country, Top 5 in World!
- 2023 Market Outlook & Beyond:
 - o Through February rounds re up 24% and revenue is up 28% market wide
 - Peak Season spring pacing is up 10%
 - Summer pacing is up 8.5%
 - Peak season fall pacing is up 9.5%
- 2023 Marketing Overview:
 - Blending Legacy with Emerging
 - Legacy Golfer: Many trips to Myrtle Beach, Established financially, consumes content through email/Facebook/traditional media, Watches PGA Tour

- Emerging Golfer: Few or zero trips to Myrtle Beach, Tighter
- o Goals: Generate Awareness, Drive Action, Establish Brand Loyalty
- o Tactics:
 - Paid Media:
 - Legacy: Golf Media, 3rd Party Emails, Radio, Television, Print Advertising
 - Emerging: Streaming
- 2023 Campaigns: Happy Place Myrtle Beach, Kids Play Free at The Beach, Airline Specific, Canada Specific, "Where The Good Times Roll"
- o Strategic Partnership: Barstool Sports
- o Owned Content: Breaking Par with Charlie Rymer, Short Form Content
- o Events: Social Media Scramble: September 22-24, 2023

Groups Update: Bob Harris presented on the group sales. Group sales in 2023 YTD results: 231 Group leads, 120,234 Group Lead Room Nights, 49,997 Definite Room Nights. Major sports dates to save include World's Strongest Man (April 19-23rd), Conference Carolina's Track + Field (April 28-29) and Sun Belt Conference Track & Field (May 11-13). Bob also provided a review of the 2023 CAN – AM Day events.

Marketing Updates:

Paid Media:

• The team wrapped up a commercial shoot last week for new versions of Beach With The Best spots.

Owned Media:

- New show: Travel on The Spectrum is set to film starting May 1st.
- Life's a Beach Podcast will launch in May as well.

Earned Media:

- Upcoming Storylines and outreach in addition to customized pitch bank to support seasons and themes.
 - Spring Experiences
 - Sensory Friendly Travel aligning w/Autism Awareness Month in April
 - Live Music/CCMF FAMs
 - Media/Influencer FAMs/Hosting
- Earned Media Impressions are up 65% YTD this excludes any mentions of the Spy Balloon. Brand Amplification Programs :
 - Partnership with Lidl just kicked off on April 1st. Over the weekend 2,500+ entries. Contest runs through April 30th. It is being promoted in all Lidl stores and through social reach.
 - New partnership with PROOF Alcohol Ice Cream set to kick off Memorial Day weekend and contest will run through Labor Day.
 - Partnership with Reeds Jewelry will be a contest based around Mother's Day.

SAVE THE DATE: MAY 11th – Visit Myrtle Beach's National Travel and Tourism Marketing Event

- Registration is now open on chamber events calendar. Feel free to invite all marketing professionals.

Other Business: None

Meeting Adjourned: 10:32, Kristin Call – Motion, Woody Brownson – 2nd, All Approved.